

TECHNOLOGY REQUIREMENTS

“StreamlineEHR and StreamlinePM+”

- *The following minimum standards are subject to change
* Following each requirement is the corresponding application(s)

For use with Microsoft Terminal Services

Workstations - Desktops and Notebooks - We suggest this equipment or functional equivalents

- Intel® Core™ i3 Processor or equivalent AMD Processor
- 3gb RAM minimum
- 128gb Hard Drive
- 802.11 a/b/g/n/ac Wireless (optional)
- 1gb Wired Network Adapter
- 1280x1024 capable XGA card & color monitor
- Mouse or other pointer device
- Microsoft Windows 10 Home or Professional Operating System
- Apple MAC OS X current version capable with Microsoft Remote Desktop for MAC
- Microsoft Office Excel and/or Word to utilize data export and/or text editing features

Link to Purchase Recommendation for - [Desktop Computer](#)

Link to Purchase Recommendation for - [Conventional Notebook](#)

Link to Purchase Recommendation for - [Convertible Ultra Notebook](#)

Link to Purchase Recommendation for - [Touchscreen ALL-IN-ONE Computer](#)

Note: **StreamlineMD** recommends “business grade” computers with commercial grade wireless networks.

Note: **StreamlineMD** recommends at least one functional Microsoft computer at each site.

Tablets and Mobile Devices - We suggest this mobile equipment for Clipboard, StreamlineMD Charge Capture* or Remote Desktop access.

- Apple iPad™, iPad Pro™(all versions), iPad Mini™ or iPhone™
- Apple Pencil is suggested but not required
- Apple’s current version of iOS must be installed
- Microsoft’s Remote Desktop for iOS must be installed if the iPad or Android tablet will be used to directly access the EHR or PM

Link to Purchase Recommendation for - [Tablet Device](#)

*Note: StreamlineMD Charge Capture is designed to run on any current Apple iOS or Android operating system device.

Printers - We suggest this equipment or functional equivalents

Reports, Prescriptions & General Use - A laser printer is needed for outgoing records, notes, letters, reports, etc.

- HP LaserJet network printer with network FAX modem.
- Prescription printer meeting Schedule 2 prescription order requirements for your state. **(EHR ONLY)**

Link to Purchase Recommendation for - [PRINTER](#)

Link to Purchase Recommendation for - [PRESCRIPTION PRINTER](#) (Ethernet option required, purchased separately)

Link to [Star Micronics Printer Rx Paper Rolls](#)

Link to [Laser Printer Rx Paper](#)

Scanners and Imaging - We suggest this equipment or functional equivalents

Are required to incorporate paper documents into **StreamlineEHR** as well as scanning insurance cards into **StreamlinePM+**.

- [Fujitsu 7030](#) (Microsoft OS Only)
- [Epson DS530](#) (MAC or Microsoft OS)
- [Card Scanner](#) ScanShell 800N (Drivers License and Insurance Cards only) **(PM+ONLY)**

Cameras and associated equipment

- Web Camera

Please purchase a camera which has software compatible with one of following operating systems: Microsoft Windows 10, Windows® 8.1, Windows 8 and Windows 7. Note: The Webcam software must be able to interface or create a pass-thru for Windows Terminal Services.

- Clinical and General Photography

Please purchase a camera which has the capability to save images to a computer with the following operating systems: Microsoft Windows 10, Windows® 8.1, Windows 8 and Windows 7 and current version of Mac OS.

Data Communications – We suggest this equipment or functional equivalents

Internet Service

- Broadband Internet Service Requirements - Minimum 1 Mb up and 6 Mb down for a maximum of 4 users or scanners **plus** 256 Kb up and down for each additional user, scanner or printer

Premise Switch

- Cisco SG500-24P 24 Port Gigabit POE 500 Series Stackable Managed Switch

Router (if not included with broadband Internet service)

- Cisco RV325 Router (includes a 14 port Gigabit Ethernet Switch, Firewall and VPN)

Wiring/Cabling

- 1000BASE-TX CAT6 premise wiring (gigabit capable wiring)

Wireless

- Ubiquity UniFi Pro Access Point AC Wireless 802.11 a/b/g/n/ac

Cellular Internet Backup System

- Verizon LTE Internet and Home Phone Sharing

Telephone

- (Telephone) Line for inbound Fax Services

Link to Purchase Recommendation for - [Premise Switch](#)

Link to Purchase Recommendation for - [Fax Modem](#)

Link to Purchase Recommendation for - [Broadband ROUTER](#)

Link to Purchase Recommendation for - [WIRELESS Access Point](#)

Link to Purchase Recommendation for - [Cellular Internet Backup System](#)

Speech to Text – These suggestions are best practices but do not guarantee success

Direct Speech to Text input into [StreamlineEHR](#) or any Terminal Services based technology requires that the following items be present and available.

- Intel® Core™ i7 Processor or equivalent AMD Processor
- Microsoft Windows 10 Professional (Mac OSX not directly supported)
- 4gb RAM minimum
- Noise cancelling microphone
- Network protocol prioritizing Internet router REQUIRED
- Certified Enterprise Level Internet connection with a Service Level Agreement (SLA)

Link to Purchase Recommendation for - [Noise Cancelling Microphone](#)

Link to Purchase Recommendation for - [Network protocol prioritizing Internet Router](#)

Important Notes: There are two options for Nuance Dragon as it relates to StreamlineMD.

1. You may dictate directly into the Text boxes configured into the notes within StreamlineMD's EHR Terminal Server session using a MICROSOFT based operating system.
 2. You may dictate into a local computer (Mac or PC) word processor and then copy/paste the information into the StreamlineMD's Terminal Services session using the Text boxes configured within the notes.
- Option one relies on the capacity and stability of the customer's Internet connection which StreamlineMD neither warrants or controls in any way.

Nuance corporation does not currently sell or support Dragon Naturally Speaking for Mac OSX. Nuance does support using Parallels™ and Microsoft Windows™ to run Dragon Naturally Speaking inside a Parallels™ virtual session using Mac OSX.

Notes:

- **StreamlineMD** will perform an on-site computer and network readiness assessment prior to implementation and provide you with a written report of our findings and recommendations. There is a nominal fee for this assessment.
- **StreamlineMD** recommends "business grade" workstations, printers and scanners from one of the following vendors: HP, Dell, Fujitsu and Epson.
- Contact the **StreamlineMD** Help Desk to assess your specific system security requirements.
- **StreamlineMD** recommends at least one functional Microsoft computer at each site.

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*The scanning operation of this multifunction device is not supported by the StreamlineMD EHR.